

Bettina Spichiger

Name Bettina Spichiger
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Berufliche Laufbahn

| | |
|-----------------------------|---|
| September 2011 – today | Trainings mit <i>click</i> Entrepreneur – Managing Director * Communicationtraining * Coachings * Presentations |
| February 2002 – August 2011 | NeumannZanetti & Partner Communicationtrainer * Costumer focus, sales, leadership |
| August 2000 – January 2002 | Credit Suisse AG Communication Center Horgen Event- and seminar organization |
| December 1999 – July 2000 | Itacare Eco Resort (Bahia – Brazil) Hotel opening |
| 1995 – 1999 | Various internships kitchen, service, reception, seminar and banquet |

Sprachen

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|------------|-------------------------------------|
| German | native language |
| Italian | very good written and spoken skills |
| English | very good written and spoken skills |
| French | good written and spoken skills |
| Portuguese | good spoken skills |

Ausbildung

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|-------------|---|
| 2020 / 2021 | CAS Intercultural communication and transcultural Competencies – IKF Luzern |
| 2020 | Richard Lewis Communications – Cross Culture train the trainer |
| 2017 | NLP Master – freshacademy Feldafing Germany |
| 2016 | NLP Practitioner – freshacademy Feldafing Germany |
| 2009 – 2010 | Postgraduate studies CAS Leadership – Hochschule Luzern |
| 2006 | Coaching Education CAS Consultation in practise – zhaw |
| 2004 | Accreditation Insights Discovery Lizenzierter Partner (til today) |
| 2003 | Basic training methodology didactics – zhaw |
| 1995 – 1999 | SHL Swiss Hotel Management School Lucerne federal dipl. Hotelier HF |
| 1990 – 1993 | Business school Münchenstein Trade diploma |